For Publication **Bedfordshire Fire and Rescue Authority** Service Delivery Policy and Challenge Group 16 June 2016 Item No. 10 **REPORT AUTHOR:** DEPUTY CHIEF FIRE OFFICER SUBJECT: WORK PROGRAMME 2016/17 For further information Karen Daniels Service Assurance Manager on this report contact: Tel No: 01234 845013 Background Papers: None Implications (tick  $\checkmark$ ): LEGAL **FINANCIAL** HUMAN RESOURCES EQUALITY IMPACT **ENVIRONMENTAL** POLICY

OTHER (please specify)

**CORE BRIEF** 

Any implications affecting this report are noted at the end of the report.

Known

New

## PURPOSE:

To report on the work programme for 2016/17 and to provide Members with an opportunity to request additional reports for the Service Delivery Policy and Challenge Group meetings.

 $\checkmark$ 

## **RECOMMENDATION:**

CORPORATE RISK

That Members consider the work programme for 2016/17 and note the 'cyclical' Agenda Items for each meeting in 2016/17.

## GLEN RANGER DEPUTY CHIEF FIRE OFFICER

## SERVICE DELIVERY POLICY AND CHALLENGE GROUP (SDPCG) PROGRAMME OF WORK 2016/17

Meeting Date	'Cyclical' Agenda Items		Additional / Con	Additional / Commissioned Agenda Items	
	Item	Notes	Item	Notes	
16 June 2016	Appointment of Vice Chair				
	Review Terms of Reference				
	SD Performance Monitoring Report (Annual Review) and Programmes to date				
	Audit and Governance     Action Plans Monitoring     Report	None			
	New Internal Audits     Completed to date	None			
	Operational Decisions Made	Verbal Update			
	Corporate Risk Register				
	Work Programme 2016/17				

Meeting Date	'Cyclical' Agenda Items		Additional / Commissioned Agenda Items	
	Item	Notes	Item	Notes
15 September 2016	SD Performance Monitoring Report Q1 and Programmes to date		Review of Retained Duty System	Added SDPCG 10 March 2015
	Audit and Governance     Action Plans Monitoring     Report			
	New Internal Audits     Completed to date			
	<ul> <li>Corporate Risk Register</li> <li>Customer Satisfaction report (Q4 2015/16 and Q1 2016/17)</li> </ul>			
	<ul><li> Operational Decisions Made</li><li> Work Programme 2016/17</li></ul>	Verbal Update		

Meeting Date	'Cyclical' Agenda Items		Additional/Commissioned Agenda Items	
	Item	Notes	Item	Notes
1 December 2016	SD Performance Monitoring Report Q2 and Programmes to date			
	Audit and Governance     Action Plans Monitoring     Report			
	New Internal Audits     Completed to date			
	Corporate Risk Register			
	Customer Satisfaction     Report (Q2)			
	Operational Decisions Made	Verbal Update		
	Work Programme 2016/17			
	Review of the Fire     Authority's Effectiveness			

Meeting Date	'Cyclical' Agenda Items		Additional / Commissioned Agenda Items	
	Item	Notes	Item	Notes
23 March 2017	SD Performance Monitoring Report Q3 and Programmes to date			
	Proposed Service Delivery Indicators and Targets 2017/18			
	Audit and Governance     Action Plan Monitoring     Report			
	New Internal Audits     Completed to date			
	Corporate Risk Register			
	Customer Satisfaction     Report (Q3)			
	Operational Decisions Made	Verbal Update		
	Review of the Work     Programme 2016/17			